Tekloom | '3' Three Year Warranty

(effective for patterns purchased on or after 01.04.2027)

GENERAL

Mayer Fabrics warrants that all shipments are in accordance with ACT (Association of Contract Textile) Standards. All of our products are designed for a specific end use and are engineered to perform satisfactorily under reasonable commercial conditions. ACT Abrasion disclaimer: Multiple factors affect fabric durability and appearance retention, including end-use application and proper maintenance. Wyzenbeek results above 100,000 double rubs have not been shown to be a reliable indicator of increased fabric lifespan.

This warranty covers normal wear and tear from the date of invoice to the original purchaser when used for appropriate applications in a single shift environment for a three-year period. All materials must be properly installed and maintained. Warranty periods for multiple shift environments vary. Contact Mayer Fabrics for information on a multi-shift warranty.

This warranty does not apply to outlet center fabrics.

MANUFACTURING

Application of a post treatment (after shipment by Mayer Fabrics) voids this warranty. As does manufacturing defects in design or wear as result of inadequate (or receding) padding/foam underlayment, improper railroading, lack of pattern modification by textile type, insufficient seam allowance*, inadequate or excessive stitches per inch**, or the use of polyurethane as welt cord***. Mayer Fabrics is not responsible for any slight variances in pattern repeats as they are approximate. Allowances should be made when calculating yardage requirements with large repeats.

Recommended standards
*Seam allowance: ½" (based on ASTM testing)
**Stitches per inch: coated at 5-7 and woven at 8-10 - As with most standards, it is a good idea to test a piece of material for correct stitches per inch with your proposed settings to ensure proper seam strength. Material weight and content can play a role in determining the final stitches per inch for a successful seam.
***Welt cord: The use of welt cord on polyurethane in residential and commercial upholstery applications is discouraged. When used as trim in high abrasion areas, welt is subject to wear.

WEAR | ABUSE

Damage, disintegration or loss arising from abuse, misuse, vandalism, burns, cuts, abrasion from other furniture components, or punctures are not covered. Damage includes but is not limited to staining or marks made via ink transmission and/or dyes and other external contaminants. Dye transfer (also known as reverse crocking) can occur in any environment, especially when light colors of fabrics are exposed to pigments from dark clothing and other materials. Once the dye has penetrated the topcoat, stains are often permanent.

CLEANING

Warranty may void for the following: use of improper cleaning agents or methods, lack of cleaning, combining cleaning agents, or failure to rinse with fresh water following cleaning protocol.

USE

Colorfastness performance applies only when material is used as specified. Outdoor use of an indoor product will void the warranty. Colorfastness to ultraviolet light is also excluded as conditions of usage may vary. Any use other than intended, or use subsequent to ownership by the original seating purchaser, excludes all warranty claims.

SHIPPING | STORAGE

Freight claims due to damage that may occur during shipping/transit do not fall under this material warranty. Materials are not covered for hydrolysis, cold crack or other disintegration resulting from storage in non-climate controlled areas for an extended period.

REMEDIES

If a fabric fails to perform, as warranted herein, Mayer Fabrics will provide a credit of the purchase price to be applied to future orders or offer replacement of the fabric with a mutually agreed upon replacement of the same value for the affected area only. Replacement credits/reimbursements will under no circumstances include labor costs. This warranty applies only to the original purchaser of the fabric.

Warranty inquiries are to be submitted in writing to Mayer Fabrics. Original purchase information is required to properly investigate all claims. Should Mayer Fabrics company have to cease business operations due to force majeure, terrorist attack, declaration of war, earthquake, flooding, or other natural or man-made disaster or act of God all warranties express or implied will be voided. Except as expressly provided herein, Mayer Fabrics makes no representations or warranties, express or implied, including, without limitation, any warranty or merchantability or fitness of its products for any particular purpose, and hereby disclaims the same.